

**In reference to Schedule “B”, page 50 of 82 – Trunk Feeders:**

**Q. What demand-side management initiatives have been put in place in this area?**

A. Newfoundland Power’s DSM activities focus on programs that improve customer service and enhance the value customers receive from electricity. These programs are available to all customers, including those supplied from the Glovertown, Long Lake and Milton feeders.

The trunk feeder projects that form part of the Distribution Reliability Initiative are justified on the basis of reliability improvements. Customers currently supplied by these feeders experience power interruptions significantly more often than the Company average. The degree to which customers served by those feeders avail of the DSM programs offered by the Company has no impact on the need to upgrade the trunk feeder structures in question.